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School Parent/Guardian Service Satisfaction Survey

We at St. Mary's Primary School appreciate the confidence and trust you place in us to educate your child/children in a Christ-centered, Catholic faith-based school. As partners in the education of your child/children, your opinion can help us understand how satisfied you are with the educational services we provide. We are committed to providing the best possible experience for you and your child/children. So, please take a moment to complete this short survey. Your opinions are valued and will help us to improve. **All responses are confidential.** Just drop off the survey in the box marked "Surveys" in our mail lobby or mail it back to me in to my attention. Thanks for helping us out!

Brian M. Cote
 Principal

On a scale of 1 – 5 please circle only one answer per question that best indicates how satisfied you are with:

Business Office Staff:

	Not Satisfied			Very Satisfied	
1. Being greeted with courtesy and respect when I visit the school?	1	2	3	4	5
2. Phone calls are answered in a polite and respectful manner?	1	2	3	4	5
3. Phone call is answered promptly?	1	2	3	4	5
4. How satisfied are you with school-home communications?	1	2	3	4	5
5. How satisfied are you with the office staff/receptionist?	1	2	3	4	5

Facilities:

	Not Satisfied			Very Satisfied	
1. Interior appearance of the school is clean and neat?	1	2	3	4	5
2. Exterior appearance of the school is neat and clean?	1	2	3	4	5
3. Class work of the children is displayed throughout the school?	1	2	3	4	5
4. Safe and secure educational environment?	1	2	3	4	5
5. How satisfied are you with the school facilities?	1	2	3	4	5

Teachers:

	Not Satisfied			Very Satisfied	
1. Child/children's teacher treats me with courtesy and respect?	1	2	3	4	5
2. Questions about my child/children are answered fully?	1	2	3	4	5
3. Child/children's teacher is available when I have questions?	1	2	3	4	5
4. How satisfied are you with teacher-parent communications?	1	2	3	4	5
5. How satisfied are you with your child's/children's teacher(s)?	1	2	3	4	5

Educational Services:

	Not Satisfied			Very Satisfied	
1. Child/children are learning what I expect them to?	1	2	3	4	5
2. Child/children are happy with their teacher(s)?	1	2	3	4	5
3. The principal is available to answer my questions or concerns?	1	2	3	4	5
4. Before and after school programs meet my child/children needs?	1	2	3	4	5
5. Child/children are treated with courtesy and respect?	1	2	3	4	5
6. How satisfied are you with the overall educational services of the school?	1	2	3	4	5

Religious Programs:

	Not Satisfied			Very Satisfied	
1. Child/children are learning what I expect them to?	1	2	3	4	5
2. Child/children are happy with their teacher(s)?	1	2	3	4	5
3. The religious programs enhance our family values?	1	2	3	4	5
4. Child/children has a better understanding of the Catholic faith?	1	2	3	4	5
5. How satisfied are you with the overall religious services of the school?	1	2	3	4	5

Technology Services:

	Not Satisfied			Very Satisfied	
1. There is adequate computer technology in the school?	1	2	3	4	5
2. Child/children are learning what I expect them to?	1	2	3	4	5
3. Child/children are happy with their technology teacher?	1	2	3	4	5
4. Computer use is a part of classroom/homework assignments?	1	2	3	4	5
5. How satisfied are you with the overall technology services of the school?	1	2	3	4	5

Values/Character Building

- 1. The schools values/character building programs are appropriate?
- 2. Child/children are learning what I expect them too?
- 3. The values/character building program strengthens our home?
- 4. How satisfied are you with the values/character building activities?

Not Satisfied

1 2 3
1 2 3
1 2 3
1 2 3

Very Satisfied

4 5
4 5
4 5
4 5

What do we do well at St. Mary's Primary School?

What could we do better?

If you could change one thing immediately, you would change:

The preference for an education where the Catholic faith is taught influenced my decision to enroll my child/children at St. Mary's Primary School.

Strongly Disagree Strongly Agree
1 2 3 4 5

Overall, I am satisfied with St. Mary's Primary School.

Strongly Disagree Strongly Agree
1 2 3 4 5

I would refer my family and friends to St. Mary's Primary School.

Strongly Disagree Strongly Agree
1 2 3 4 5

What grade is your child in at St. Mary's Primary School?

_____ Pre-K3; _____ Pre-K4; _____ 1; _____ 2: _____ 3: _____ 4: _____ 5

Optional:

Name: _____

Child's Name: _____

I would like Mr. Cote to contact me or schedule a meeting to discuss my answers? Yes___ No___

Thank you for your time in completing this exit survey. It is greatly appreciated!